

VOI TANKA
VILLAGE

**BEACH SERVICE
2026**

Dear customer,

We send below the procedure for booking the beach service in advance at VOI Tanka Village:

- Choose your preferred area and row.
- Send the service request to the email address: tanka.beach@voihotels.com together with your hotel booking reference number and name reservation holder.

Confirmation of the beach service is not guaranteed as the beach does not have a “palmetta” for each room.

Please read the FAQ on the next page before sending the request.

FAQ BEACH SERVICE VOI TANKA VILLAGE

- **When and how can I book a sunumbrella?** When and how can I book an umbrella? The beach service can be booked in advance, only after the room has been confirmed and based on the type of room chosen. The beach reservation request must be sent by email to tanka.beach@voihotels.com specifying: name and surname of the person making the reservation, dates of stay, confirmation number and, if the reservation is made through an intermediary, the name of the intermediary. It takes approximately 48 hours for the room reservation to be visible in our systems and therefore for us to be able to respond to the request for the beach station.
- **From which day of the stay is the beach service scheduled and until when?** It is possible to reserve the beach service from the day after the day of arrival and up to and including the day of departure, unless otherwise requested in relation to the flight schedule, a condition also valid for beach packages. If the beach service is confirmed from the day of arrival, the cost of the first day will be charged even if the beach umbrella is not used. If Guests arrive early on the day of check-in, they can go directly to the beach point to check the availability of a palmette for that day. This is because, due to delays in flight schedules, we have had palmettes booked and not occupied and with requests for reimbursement due to non-use.
- **Is it possible to choose the number of palmette, the area or the row?** It is not possible to choose the number of palmette, but only the area and the desired row. We cannot guarantee the exact position of the palmette, because the assignment is made close to the date of stay and follows the criteria of the room assignment, in order to better optimize the available spaces. We naturally take note of the various requests, but without being able to guarantee them.
- **Is it possible to book one or more palmettes?** Only family rooms (quadruple and quintuple) can book two palmettes, other types can book only one, even in the case of three adults. If guests need a second palmette, they can book it on site at the beach point or request it starting from 14 days before check-in, confirmation is subject to availability and the proximity between the palmettes is not guaranteed.
- **Is it possible to book 2 umbrellas in the first row?** In the case of Deluxe family rooms or Junior Suites that require two palmettes in the first row, only one can be in the 1st row and the second will be assigned in the 2nd row, immediately behind the first. It is not possible to have two palmettes in the first row linked to the same room.
- **Is it possible to add a third sunbed under the palmetta?** It is not possible to add a third sunbed, to ensure the livability of the beach area for all customers.
- **What does the beach package include?** Booking the beach package includes a random assignment of the position from the 10th row back at a cost of €77.00. If the Guest would like rows further forward, it is necessary to make a request directly to tanka.beach@voihotels.com, without purchasing the beach package.
- **When is the payment for the beach service made?** Payment is on site, directly at the beach point.
- **Are there positions suitable for Guests with disabilities?** Yes, they are available and are located in zone A in 5/6/7 rows. Guests with disabilities benefit from a 50% discount.

Tips:

- It is always advisable to book the beach in advance, immediately after confirming the room;
- When making the request, we ask you to specify whether the palmette is also needed on the day of departure (last day) or not. We do not know the flight schedule for individual requests and knowing this helps us to process the request quickly;
- When making the request, we ask you to specify any proximity to palmettes. We cannot guarantee them, but we will do our best to accommodate Guests.

N.B. There is no refund for the palmette in case of bad weather.

A - B - C AREAS

With more than 600 umbrellas (including 1 palmette and 2 standard sunbeds).

Rows 1-2 bookable in advance only for the Suite, Deluxe and Domus rooms.

Rows 3-4-5 bookable in advance only for the Dimora Family and Casbah Superior rooms.

From the 6th row bookable in advance for all types.

In area A, spaces available for disabled guests.

n. row	Pricing per day
1 st	36 €
2 nd	30 €
3 rd	24 €
4 th	20 €
5 th	16 €
6 th to 9 th row:	14 €
From 10 th row:	12 €

WEEKLY PACKAGE A - B - C AREAS

Bookable in advance for all room typologies, from the 10th row, at the price of **€ 77,00 per 7 days**.

WHITE AREA

The White Area includes 1 palmette e 2 sunbeds (for first 5 rows XL beds); more space for sunumbrellas, located in the heart of the beach and near the Bar Neptune.

Bookable in advance for the Domus Junior Suites, Suites and Deluxe rooms.

n. row	Pricing per day
1 st	52 €
2 nd	42 €
3 rd	34 €
4 th	26 €
5 th	20 €
From 6 th	16 €

COMFORT GAZEBO AREA

9 sqm covered and 7 sqm uncovered

Includes 2 Maxi beds, 1 sunbed, 2 chairs, table, max 5 people including children, located in the center of the beach in an exclusive area.

Bookable in advance only for the Suite and Deluxe rooms:

n. row	Pricing per day
1 ^a	150 €
2 ^a	120 €
3 ^a	100 €
4 ^a	80 €
5 ^a	60 €

DELUXE GAZEBO AREA

16 sqm covered and 12 sqm uncovered

Includes 1 double and 2 single beds with mattresses, 2 sun loungers, 2 chairs, table, beach towel service, 2 bottles of water, max 8 people including children, located at center of the beach in an exclusive area.

Bookable in advance only for the Suite room:

n. row	Pricing per day
1 ^a	200 €
2 ^a	160 €
3 ^a	140 €
4 ^a	120 €

BEACH ARRANGEMENT (approximate map)

