

Information Notice - Art 13 EU Regulation 2016/679 ("Regulation") VOIhotels S.p.A. - QUALITY QUESTIONNAIRE

Data controller

We inform you that, pursuant to the EU Regulation 2016/679 (infra: "Regulation"), your Personal Data will be processed by Voihotels S.p.A. with registered office in Via Lugaro 15, Turin (TO) as data controller ("Data Controller").

The Data Protection Officer ("Data Protection Officer" or "DPO") can be reached at the following address: DPO@voihotels.com.

The Controller will process your personal data for the purpose of:

(a) Survey of customer satisfaction.

The legal basis for processing is pursuit of the legitimate interest of the data controller (Art. 6.1.f) of the Regulations).

The provision of your Personal Data for the above purpose is optional.

Recipients of Personal Data

Your Personal Data may be shared with:

- individuals authorized by the Data Controller to process Personal Data;
- contracted third party entities involved in the management of the company's information systems and web platforms, some of which act as Data Processors (Art. 28 of the Regulations). (The complete and updated list of Data Processors can be found on the website www.voihotels.com);
- subjects, entities or authorities to whom it is mandatory to communicate your Personal Data by virtue of legal provisions or orders of the authorities.

With regard to the possible transfer of Data to Third Countries, the Data Controller informs you that the processing will take place according to one of the modalities permitted by the applicable law, such as, for example, the consent of the data subject, the execution of a contract concluded between the data subject and the data controller or the execution of pre-contractual measures adopted at the request of the data subject; the conclusion or execution of a contract concluded between the data controller and another natural or legal person in favor of the data subject; the adoption of Standard Clauses approved by the European Commission; the selection of entities operating in countries considered safe by the European Commission. You can get more information, upon request, from the Controller at the contacts above.

Retention of Personal Data

Your Personal Data will be retained only for as long as necessary for the purposes for which it is collected, respecting the principle of minimization set forth in Article 5(1)(c) of the GDPR.

In particular:

- data related to the answers provided when filling out the questionnaire will be kept in a form that allows the identification of the data subject for 1 year

This is without prejudice, in any case, to the further storage provided for by the applicable legislation including that provided for in Article 2946 of the Civil Code. More information is available from the Data Controller.

Privacy rights of the data subject (ex art. 15 et seq. of the Regulation)

You have the right to ask the Data Controller, at any time, for access to, rectification or deletion of your Data, to request the restriction of the processing or to object to it, to obtain in a structured, commonly used

and machine-readable format the data concerning you in the cases provided for in Article 20 of the Regulation.

Requests should be addressed in writing to the Data Controller at privacy.voi@alpitourworld.it or to the Data Protection Officer ("DPO") at: dpo@voihotels.com.

In any case, you always have the right to lodge a complaint with the competent supervisory authority (Data Protection Authority), pursuant to Article 77 of the Regulation, if you believe that the processing of your data is contrary to the legislation in force.