

**Disclosure Article 13 EU Regulation 2016/679 ("Regulation")
VOIhotels S.p.A. - Chat service (WhatsApp)**

We inform you that, pursuant to art. 13 of EU Regulation 2016/679 (hereinafter, "Regulation" or "GDPR"), your Personal Data are processed by VOIhotels SpA. As data controller ("VOIhotels" or "Owner").

The person in charge for the protection of personal data (hereinafter, "DPO") is:
DPO@voihotels.com

Your personal data will be processed by the Data Controller to respond to your requests for information.

The legal basis for the processing of your data is art. 6, paragraph 1, lett. b) and c) of the Regulations. Your personal data may be shared with natural persons authorized by the Data Controller to process personal data pursuant to art. 29 GDPR due to the performance of their job duties (eg employees and system administrators etc.); service providers who typically act as data processors pursuant to art. 28 of the Regulation; subjects, bodies or authorities to whom it is mandatory to communicate your personal data by virtue of legal provisions or orders of the authorities.

The complete and updated list of the categories of Managers is available in the privacy area of the Owner's Site.

As regards the possible transfer of data to third countries, the Data Controller announces that the processing will take place according to one of the methods permitted by current law, such as the consent of the interested party, the adoption of Standard Clauses approved by the European Commission or sending to countries considered safe by the European Commission. It is possible to have more information, upon request, from the Data Controller at the contacts indicated above.

Your personal data will be kept only for the time necessary for the purposes for which they are collected, respecting the minimization principle referred to in Article 5, paragraph 1, letter c) of the GDPR, and in any case no later than 90 days from the date of conferment. , for legal proof needs. More information is available from the Data Controller.

In relation to the indicated purposes, the processing of personal data takes place using manual, IT and telematic tools with logic strictly related to the purposes themselves and, in any case, with methods that guarantee the security and confidentiality of the data, in addition to compliance with specific obligations. sanctioned by law.

You have the right to ask the Data Controller, at any time, to access your personal data, to correct or delete them or to oppose their processing; you have the right to request the limitation of processing in the cases provided for by art. 18 of the Regulation, to revoke the consent given pursuant to art. 7 of the GDPR at any time; to obtain the data concerning you in a structured format, commonly used and readable by an automatic device, in the cases provided for by art. 20 of the Regulation; as well as to lodge a complaint with the competent supervisory authority pursuant to article 77 of the GDPR (Guarantor for the Protection of Personal Data) pursuant to art. 77 of the Regulation, if you believe that the processing of your data is contrary to the legislation in force.

You have the possibility to formulate a request for opposition to the processing of your data pursuant to article 21 of the GDPR in which to highlight the reasons justifying the opposition: the Data Controller reserves the right to evaluate your request, which would not be accepted in case of existence of compelling legitimate reasons to proceed with the processing that prevail over your interests, rights and freedoms.

Requests are sent in writing to the Data Controller at privacy.voi@alpitourworld.it or to the DPO at the addresses indicated above.