

## Information pursuant to art. 13 EU Regulation 2016/679

### Booking of telephone appointment and chat-videochat

We inform you that, pursuant to EU Regulation 2016/679 (infra: "**Regulation**"), your Personal Data will be processed by VOIhotels S.p.A. based in Via Lugaro 15 - 10126 Turin (TO), as the data controller ("**Owner**").

The Data Controller will process the personal data provided (name, surname, telephone number, e-mail) for the purpose of **managing an appointment by telephone or by chat**.

The legal basis of the processing is the execution of a contract of which the interested party is a party or the execution of pre-contractual measures adopted at the request of the same (Article 6.1.b of the Regulations).

The provision of your personal data for the aforementioned purpose is optional, but in the absence of such data it will not be possible to schedule the appointment or contact you again.

Your Personal Data may be shared with:

- persons authorized by the Data Controller to process personal data by reason of their work duties and after signing a confidentiality agreement (eg employees and system administrators);
- contracted third parties also involved in the management of information systems and corporate web platforms, some of which act as data processors (Article 28 of the Regulation).
- Subjects or legal entities or authorities to whom it is mandatory to communicate your Personal Data by virtue of the provisions of the law or orders of the authorities.

The complete and updated list of the categories of managers is available on the website [www.voihotels.com](http://www.voihotels.com) , Privacy area.

As regards the possible transfer of Data to Third Countries, the Data Controller informs that the processing will take place according to one of the methods allowed by the law, such as the consent of the interested party, the execution of a contract concluded between the interested party. and the data controller or the execution of pre-contractual measures adopted at the request of the interested party; the conclusion or execution of a contract stipulated between the data controller and another natural or legal person in favor of the data subject; the adoption of Standard Clauses approved by the European Commission, the selection of subjects operating in countries considered safe by the European Commission. It is possible to have more information, upon request, from the Data Controller at the contacts indicated above.

In relation to the aforementioned purposes, the processing of personal data takes place using manuals, IT and telematic tools with logic strictly related to the same purposes and, in such a way of guaranteeing, the security and confidentiality of the same data, in addition to the specific obligations established. compliance with the law.

Your Personal Data will be kept only for the time necessary to finish for which they are collected, respecting the principle of minimization referred to in Article 5, paragraph 1, letter c) of the GDPR, in 2

in particular, the data of the appointment will be deleted at the end of the same. In this case, your personal data will be kept for the time necessary to perform the services provided for in the contract. In fact, further conservation prior to the applicable legislation, including that prior to art. 2946 cod. civil More information is available from the Data Controller.

You have the right to ask the Data Controller, at any time, to access your data, to rectify or delete them or to request the limitation of the processing, to oppose the processing, or to obtain in a structured format, in common use and the data concerning you can be read by an automatic device in the cases provided for by art. 20 of the Regulation.

Requests must be sent in writing to the Data Controller at [privacy.voi@alpitourworld.it](mailto:privacy.voi@alpitourworld.it) , or to the DPO (Data Protection Officer) at the following address: [DPO@voihotels.com](mailto:DPO@voihotels.com)

In any case, you always have the right to lodge a complaint with the competent supervisory authority (Guarantor for the Protection of Personal Data), pursuant to art. 77 of the Regulation, if you believe that the processing of your data is contrary to the legislation in force.